



NEW ACCOUNT APPLICATION

Name as Listed On Account: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Service Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Account Holder information:

Name: \_\_\_\_\_ Email address: \_\_\_\_\_

Preferred Daytime Number: \_\_\_\_\_ Type of number (Circle One): Mobile Work

Service address is located in the following county: \_\_\_\_\_ Jackson \_\_\_\_\_ Jefferson Other \_\_\_\_\_

Is service address located inside the city limits? \_\_\_\_\_ Yes \_\_\_\_\_ No

Type of Service: Circle One: Residential Business

Previous Occupant (if known): \_\_\_\_\_

Customer's Previous Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Customer Privacy Network Information:

LIST NAMES OF AUTHORIZED PERSONS FOR THIS ACCOUNT. \_\_\_\_\_

Customers calling into our business office and requesting call detail information will be required to provide a password. This password should be between four and six characters. Please do not use readily available, biographical information. No punctuation please.

Name of town or city that you were born in: \_\_\_\_\_ This will be used to retrieve your password if you cannot remember it.

Grid of six empty boxes for PIN entry

Although the Privacy Network Information on this form is not required, providing the above information will allow our staff to better assist you should you (or an authorized person) need access to your account information. THANK YOU FOR YOUR COOPERATION WITH THE NEW FEDERAL COMMUNICATIONS COMMISSION RULES REGARDING PRIVACY. IF YOU HAVE ANY FURTHER QUESTIONS PLEASE CONTACT OUR BUSINESS OFFICE.

Two boxes for billing preferences: 'Are you interested in paperless billing?' and 'Are you interested in setting up automatic recurring bill payment?' with checkboxes and text input fields.

Standard Terms and Conditions and it's Acceptable Use Policy:

By signing below, customer acknowledges notice of, accepts, and agrees to all of Giant Communications' Standard Terms and Conditions and it's Acceptable Use Policy, copies of which are posted at www.giantcomm.net or which have been provided to customer and all which are incorporated herein by reference and made part hereof.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(If applicant is a Corporation, an officer of the Corporation must sign above)

Please select desired services on the reverse side of this form

Box for completion by Company Representative with fields for Application Taken By, Date of Application, Installation Date, 1st Mo/Install Chg, and Billing Telephone #.

First Month's service required prior to installation.

\*Prices are subject to change. \*\*Restrictions may apply

Cable TV, Facilities-Based Internet and Telephone products are available within the city limits of Circleville, Holton, Hoyt, Mayetta, McLouth, Nortonville, Oskaloosa, Ozawkie, Valley Falls, and Winchester. Fixed Wireless Internet services are available in Circleville, Delia, Meriden, Rural Jackson County, Northern Shawnee County, and Valley Falls areas. Call our office or visit our website to confirm service availability.

**CABLE TELEVISION:**

All Giant Communications programming packages include up to 3 HD digital receivers with on-screen guide and music channels.

**Monthly Recurring Charges\*:**

- Broadcast Basic: 21 channels..... \$15.95
- Expanded Basic: Over 75 channels..... \$72.95
- Digital Advantage: Over 100 channels.. \$82.95

\*An additional Broadcast Recovery Fee of \$18.60 is applied to each video account. One hundred percent of this fee is passed onto the local Topeka affiliates of ABC, NBC, CBS, Fox, My Network, and CW. An FCC fee of \$0.06 also applies.

**Premium Channels:**

- Premium Bundle: Get all four premium networks and save 15% over buying ala carte..... \$53.95
- Ala carte premium pricing:
  - HBO ..... \$ 19.95
  - Starz Encore ..... \$ 14.95
  - Cinemax .....\$ 12.95
  - Showtime/The Movie Channel .....\$ 15.95
  - NFL RedZone (annual fee) \$ 39.95

**Equipment Options:**

**Monthly Service Fee:**

- # of free Digital Receivers you would like installed (up to 3 per household; no substitutions) ..... \$ 0.00
- # of additional Digital Receivers you would like installed .....\$3.95 each
- # of Arris HD-DVRs. Two-tuner. Use as a stand-alone DVR device .....\$14.95 each

Initial here to acknowledge that the Equipment installed by Giant Communications will remain the property of Giant Communications. If the customer's service should be discontinued for any reason, the customer is required to return the equipment to Giant Communications. A charge up to \$400 will be applied to the final bill for each unreturned piece of equipment. Free Digital Receivers are offered under the terms that the customer agrees to retain television services with Giant Communications for a period of 24 months. An early termination fee up to \$50 may apply.

New Construction  No Outlets at Service Address  Pre-Wired for Dish  Pre-Wired for Cable

Do you own or rent this property?  Own  Rent (Renters will be required to get written permission from landlord prior to wiring or adding outlets, if needed.)

**HIGH SPEED INTERNET:**

<b>Residential:</b>		<b>Small Business:</b>	
<b>Facilities-Based:</b>	<b>Price:</b>	<b>Facilities-Based:</b>	<b>Price:</b>
<input type="checkbox"/> Silver 10M/2M	\$49.95	<input type="checkbox"/> 15M/3M	\$69.95
<input type="checkbox"/> Gold 20M/2M	\$59.95	<input type="checkbox"/> 25M/5M	\$99.95
<input type="checkbox"/> Emerald 50M/5M	\$69.95	<input type="checkbox"/> 50M/10M	\$149.95
<input type="checkbox"/> Ultimate 100M/10M	\$99.95	<input type="checkbox"/> 100M/20M	\$179.95
<input type="checkbox"/> Platinum 200M/20M (site survey required)	\$149.95	<input type="checkbox"/> 200M/20M	\$279.95
<input type="checkbox"/> Economy Bundle: 1.5M Internet; Broadcast Basic TV and Local Only Digital Phone	\$49.95	<input type="checkbox"/> 300M/30M (site survey required)	\$379.95
		<input type="checkbox"/> 1G/35M (site survey required)	\$629.95
<b>Fixed Wireless:</b> site survey required	<b>Price:</b>	<b>Fixed Wireless:</b> site survey required	<b>Price:</b>
<input type="checkbox"/> 3M/1M (Valley Falls only)	\$39.95	<input type="checkbox"/> 10M/2M	\$99.95
<input type="checkbox"/> 6M/1M	\$49.95	<input type="checkbox"/> 25M/5M (Jackson County only)	\$129.95
<input type="checkbox"/> 10M/2M (Jackson County only)	\$59.95		
<input type="checkbox"/> 25M/5M (Jackson County only)	\$89.95		

**Please call for symmetrical, custom or out-of-territory pricing.**

**Required Equipment:**

- Wi-fi Ready Modem lease: \$5/month
- Wi-fi Ready Modem purchase \$74.95

**TELEPHONE:**

Digital phone service includes numerous call features at no additional charge.

	<u>Residential</u>	<u>Business</u>
Digital Phone Local: Unlimited local calling. .10cents per min. L.D. (48 States)	<input type="checkbox"/> \$14.95	<input type="checkbox"/> \$24.95
Digital Phone 500: Unlimited local calling, includes 500 L.D. min; 10 cents thereafter (48 States)	<input type="checkbox"/> \$29.95	<input type="checkbox"/> \$39.95
Digital Phone Unlimited: Unlimited local and L.D. *Restrictions Apply (48 States)	<input type="checkbox"/> \$39.95	<input type="checkbox"/> \$49.95

Local/Landline includes unlimited local calling. Contact our office for available calling features and pricing.

- Telephone Service. Local Exchange Tariff rates apply.
- Giant Long Distance for Local/Landline, \$0.10 per min (48 States)

- Additional services**  900 Block \$0  **Non-published \$3/mo**  Extra listing \$2/mo.  Toll restrict \$2/mo.
- Check here if you will be porting your current number.

**Installation and Service Fees:**

- Standard Cable modem/TV/phone installation \$49.95
- Digital Phone Only installation \$25.00
- Fixed Wireless Standard Installation Fee \$99.95
- Protection Plus Maintenance Plan (optional) \$ 2.99