


Your New Bill Summary Page

The first page of your new billing statement summarizes your monthly activity.



SAMPLE TELECOM
123 MY CIRCLE DRIVE
MYTOWN, ST 99999

Visit us on the web
www.google.com

For All Billing Inquiries, call 555-555-5555

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Account Summary 3

Last Month

Balance from last statement	155.35
Payment Received 01/07/2016	170.00
Credit Balance Forward	\$14.65CR


This Month

Customer Charges	201.86
Telephone Charges	9.25
Internet Charges	9.49CR
Cable Charges	37.91CR
FEDERAL TAX	1.74
STATE TAX	0.56
COUNTY TAX	0.21
FEDERAL UNIVERSAL SERVICE CHARGE	1.55
STATE HIGH COST FUND	0.65
Subtotal Current Charges	\$168.42
Credit Balance Forward	14.65CR
Total Amount Due	\$153.77

You saved over \$44.00
this month by bundling your services!

1 Account Number: 00000000000
Account Name: Sample Customer
Bill Date: February 01, 2016
Due Date: DUE BY THE 15TH


2 **Protect the things that are most important to you**



Security and alarm systems now available
from Sample Telecom

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

4



☐ FOR CHANGE OF ADDRESS: Please check here
and complete form on reverse. Thank you.

Account Number: 0000000000
2016
15TH


Remit To:
SAMPLE TELECOM
123 MY CIRCLE DRIVE
MYTOWN, ST 99999

Balance Due - Please Remit: \$153.77

Amount
Enclosed: \$

SAMPLE TELECOM
123 MY CIRCLE DRIVE
MYTOWN, ST 99999

SAMPLE CUSTOMER
123 ANY STREET
CITY, ST 00000-0000



1 IDENTIFICATION

This information appears on every page of your bill. It includes your name, account number, billing date, payment due date, and a number you may call with questions

2 CUSTOMER MESSAGE

Watch this space for important information concerning your account, services and upcoming events.

3 ACCOUNT SUMMARY

An overview of the current status of your account starting with charges from your previous bill and any payments and adjustments applied since your last billing. The current month's charges are summarized by category with the Total Amount Due at the bottom.

4 REMITTANCE SECTION

The Remittance portion should be removed and included with your payment in the envelope provided. Write in the amount enclosed in the space provided and indicate any address changes on the back of the coupon. Our address appears on this section so that it will show through the window in your return envelope.

Charges Inside Your Bill

The second and subsequent pages explain your charges in more detail.

For All Billing Inquiries, call 555-555-5555
Account Number: 0000000000
Account Name: SAMPLE CUSTOMER
Due Date: DUE BY THE 15TH
Visit our website at www.google.com

Page 3

Current Customer Charges for SAMPLE CUSTOMER

Non-Payment of charges noted with an asterisk (*) may result in disconnection of your local telephone service

Customer No 0000000000
SAMPLE CUSTOMER

Monthly Charges

Service	Qty	Amount	Total
Charges for 01/05/16-01/31/16 - 26 DAYS			
Power Play	1	115.22	115.22CR
(@ 132.95/MONTH)			
Digital TV Package			
Internet Package			
Caller ID W/ Call Waiting			
* Res Access Charge			
Voice Mail - Residence			
Charges for 01/05/16-02/29/16 - 55 DAYS			
POWER PLAY +10	1	317.08	317.08
(@ 172.95/MONTH)			
TV - Set Top Box Package			
TV - Digital Package			
DVR BUNDLE ONLY			
High Definition BUNDLE ONLY			
Internet - 10 MG Connection			
TV - Premium			
Caller ID W/ Call Waiting			
* Res Access Charge			
Voice Mail - Residence			

Subtotal Monthly Charges **\$201.86**

Taxes, Surcharges, & Fees	Total
FEDERAL TAX	1.43
STATE TAX	0.04
COUNTY TAX	0.23
STATE HIGH COST FUND	0.05

Subtotal Taxes, Surcharges & Fees **2.95**

The Customer charges shown above are being billed on behalf of SAMPLE
TELECOM 555-555-5555

Current Telephone Service

Non-Payment of charges noted with an asterisk (*) may result in disconnection of your local telephone service.

Telephone No 000-000-0000
SAMPLE CUSTOMER

Monthly Charges

Service	Qty	Amount	Total
Charges for 02/01/16-02/29/16 - 1 MONTH			
Access Recovery Charge	1	2.00	2.00
911 Emergency Service	1	0.70	0.70
Res Federal Access Charge	1	6.50	6.50
* Low Income Tele Assist Fund	1	0.00	0.00
* State Telecommunications Relay Fund	1	0.05	0.05
Subtotal Monthly Charges			\$9.25

The company you have chosen for your InterLATA calls (long distance calls outside your local toll calling area) is SAMPLE LONG DISTANCE

The company you have chosen for your IntraLATA calls (long distance calls inside your local toll calling area) is SAMPLE LONG DISTANCE

Taxes, Surcharges & Fees	Total
FEDERAL TAX	0.31
STATE TAX	0.29
COUNTY TAX	0.11
FEDERAL UNIVERSAL SERVICE CHARGE	1.55
Subtotal Taxes, Surcharges & Fees	\$2.26

The Telephone charges shown above are being billed on behalf of SAMPLE
TELECOM COMPANY 555-555-5555

Current Long Distance Charges

Telephone No 000-000-0000
SAMPLE CUSTOMER

LONG DISTANCE Calling Plan 000-000-0000

30 MINUTES FREE

Seq #	Date Time	Number	Location	Period Type	Min	Charge	Total
1	12-21 06:40P	000 000-0000	COLORDOSP.CO	E DD	2:00	0.00	
2	12-25 12:21P	000 000-0000	COLORDOSP.CO	D DD	1:00	0.00	
					3:00	0.00	0.00
Total 30 MINUTES FREE							0.00
LONG DISTANCE Subtotal Total					3:00		0.00
LONG DISTANCE Charges							0.00

Current Internet Service

Internet ID 0000000000
SAMPLE CUSTOMER

Monthly Charges

Service	Qty	Amount	Total
Charges for 01/05/16-01/31/16 - 26 DAYS			
5 Meg Bundle	1	9.49CR	9.49CR
(@ 10.95/MONTH)			
Subtotal Monthly Charges			\$9.49CR

The Internet charges shown above are being billed on behalf of SAMPLE
TELECOM COMPANY 555-555-5555

Current Cable Service

Cable ID 0000000000
SAMPLE CUSTOMER

Monthly Charges

Service	Qty	Amount	Total
Charges for 01/05/16-02/29/16 - 55 DAYS			
TV - Showtime/TMC Prem. Package	1	0.00	0.00
(@ 0.00/MONTH)			

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CURRENT SERVICE CHARGES

This area lists each recurring monthly charge posted to your account for a subscribed services network, such as telephone service. Each charge is identified and includes the effective dates, number of units charged, the cost per unit, and the total cost. This area may be followed by a section for Other Charges and Credits which will show any non-recurring charges and credits posted to your account during this billing cycle. A description of each charge or credit and the amount is included. Any associated taxes, surcharges and fees will also be shown.

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CURRENT LONG DISTANCE CHARGES

This section lists all the long distance calls placed during the current bill cycle. In addition to details for each call, it groups calls by call type to show all calls and subtotals within each calling plan, direct dialed, and other call types. The calls are also grouped and subtotaled by long distance carriers and you may have separate sections or pages for calls handled by different carriers.

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OTHER SUBSCRIBED SERVICE CHARGES

These sections list all the subscribed service charges accumulated during the current bill cycle. Details include any subscribed packages, charges, credits, taxes, and surcharges. Each subscribed service is listed in a separate section.